

INDIANA HOME CARE RESOURCES

ALL THE NAMES, PHONE NUMBERS, EMAILS, AND
WEBSITES YOU NEED TO RUN YOUR AGENCY!



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Introduction

Keeping up with changes in the home care industry is crucial for compliance, quality of care, and financial stability.

Regulations, Medicaid policies, and reimbursement rates frequently change, and missing an update can lead to billing denials, audit findings, or even loss of licensure.

Staying informed allows agencies to adapt their operations quickly, train staff appropriately, and align services with current state and federal requirements.

Beyond compliance, staying current helps agencies remain competitive by offering new services, implementing best practices, and participating in emerging programs or waivers that can expand business opportunities.

This guide provides a list of trusted resources to help Indiana home care agencies stay informed. It includes key websites, associations, and communities where you can find updates, training, and support to make compliance, growth, and quality care easy.



State Regulatory Resources

These are your baseline, authoritative sources for licensing, compliance, Medicaid, policy, etc.

▶ **Indiana Department of Health – Home & Community Based Care (IDOH)**

- Oversees licensing and certification for home health, hospice, and personal care agencies.
- Provides complaint reporting, survey information, and compliance guidance.

IDOH Website

▶ **FSSA — Home & Community Services (Indiana)**

- Details Medicaid waiver programs such as Aged & Disabled (A&D) and Traumatic Brain Injury (TBI).
- Explains HCBS services and community-based long-term care options.

FSSA Website

▶ **IHCP / Indiana Medicaid – Home & Community Based Services / Provider Resources**

Policies, billing manuals, provider reference modules, provider enrollment, program information.

IHCP Website



State Regulatory Resources

These are your baseline, authoritative sources for licensing, compliance, Medicaid, policy, etc.

► IHCP / Indiana Medicaid – Home & Community Based Services / Provider Resources

- The state's main Medicaid provider hub — essential for billing, reimbursement, and compliance.
- Includes provider reference modules, manuals, and enrollment information.

IHCP Website

► Key IHCP Pages to Bookmark:

- [IHCP Bulletins](#): weekly policy and program updates.
- [IHCP Provider Reference Modules](#): in-depth billing and policy guidance.
- [IHCP Provider Portal](#): claims submission, remittance, eligibility verification, and enrollment tracking.



State Regulatory Resources

These are your baseline, authoritative sources for licensing, compliance, Medicaid, policy, etc.

▶ IHCP Bulletins

Official announcements, policy changes, deadlines, rate updates

IHCP Bulletins

▶ Indiana HCBS Waivers

The legal/regulatory framework for what services can be covered, how providers must be enrolled, and changes over time

HCBS Waivers

▶ IHCP Provider Portal

Claims, remittances, eligibility lookups, provider tools

IHCP Portal



Associations, Advocacy, & Accreditation Bodies

These connect you to peers, advocacy tools, training, standards, etc.

■ **Indiana Association for Home & Hospice Care (IAHHC)**

Education, advocacy, networking, legal & reimbursement support, member newsletters, forums.

[IAHHC Website](#)

■ **National Alliance for Care at Home**

National standards, advocacy, benchmarking, model policies.

[Alliance Website](#)

■ **Accreditation Bodies**

Accreditation, standards of care, surveys, credibility with payers (CHAP, ACHC, TJC)



Email Alerts, Newsletters, & Official Notices

Make sure your agency stays ahead of the curve by getting updates delivered:

- ▶ Subscribe to IHCP Medicaid provider email alerts, newsletters and bulletin announcements (look for a “Subscribe” or “Provider Updates / Announcements” section on their site)
- ▶ Sign up for Indiana home care association newsletters or national association newsletters
- ▶ Sign up for GEOH’s Indiana newsletter for home care updates and free resources for your agency

Sign Up Here!





Peer Networking & Social Media Groups

These let you hear what's happening in the field: challenges, interpretations, staffing tips, etc. They are also a great way to network and make connections in the industry.

HomeCare in Indiana,
Caregivers, Care for Parents

Join the Group

Indiana Medicaid Providers:
Advocacy & Info Network

Join the Group

Indiana Medicaid
Waiver Providers

Join the Group

Home Care & Billing
Questions in Indiana

Join the Group



You can also create an account on a networking website like LinkedIn or Alignable to connect with people in your industry! These websites help you build connections and stay up to date on industry news.



Helpful Contacts

KNOW WHO TO CONTACT

GEOH Support Team

support@geoh.app

(317) 434-1550

Sandata

Provider Support: (516) 484-4400

Online customer support portal

Gainwell

Contact Form

Anthem

Anthem Contact Sheet

Humana

Providers: 866-274-5888

Availity Help: 800-282-4548

United

Provider Services: 877-842-3210



INDIANA AAA OFFICES



[CLICK TO FIND YOUR LOCAL AAA](#) OR CALL [800.986.3505](tel:800.986.3505)

AREA 1

Northwest Indiana Community Action Corporation

5240 Fountain Drive Crown Point,
IN 46307
219.794.1829 OR 800.826.7871

AREA 2

REAL Services, Inc.

1151 S. Michigan Street South
Bend, IN 46601-3427
574.284.2644 OR 800.552.7928

AREA 3

Aging and In-Home Services of Northeast Indiana, Inc.

2927 Lake Avenue Fort Wayne,
IN 46805-5414
260.745.1200 OR 800.552.3662

AREA 4

Area IV Agency on Aging & Community Action Programs, Inc.

660 N. 36th Street Lafayette, IN
47903-4727
765.447.7683 OR 800.382.7556

AREA 5

Area Five Agency on Aging & Community Services, Inc.

1801 Smith Street, Suite 300
Logansport, IN 46947-1577
574.722.4451 OR 800.654.9421

AREA 6

LifeStream Services, Inc.

1701 Pilgrim Boulevard Yorktown, IN
47396-0308
765.759.1121 OR 800.589.1121

AREA 7

Area 7 Agency on Aging and Disabled West Central Indiana

Economic Development District, Inc.
1718 Wabash Avenue Terre Haute, IN
47807 812.238.1561 OR 800.489.1561

AREA 8

CICOA Aging and In-Home Solutions

4755 Kingsway Drive, Suite 200
Indianapolis, IN 46205-1560
317.254.5465 OR 800.432.2422

AREA 9

Area 9 In-Home & Community Service Agency

520 South 9th Street Richmond,
IN 47374
765.966.1795 OR 800.458.9345

AREA 10

Area 10 Agency on Aging

631 W. Edgewood Drive Ellettsville,
IN 47429
812.876.3383 OR 800.844.1010

AREA 11

Thrive Alliance

1531 13th Street, Suite G900
Columbus, IN 47201
812.372.6918 OR 866.644.6407

AREA 12

LifeTime Resources, Inc

3091 Benedict Drive Dillsboro,
IN 47018
812.432.6200 OR 800.742.5001

AREA 13

Generations Vincennes University Statewide Services

1019 N. 4th Street Vincennes,
IN 47591
812.888.5880 OR 800.742.9002

AREA 14

LifeSpan Resources, Inc.

33 State Street Third Floor
New Albany, IN 47151-0995
812.948.8330 OR 888.948.8330

AREA 15

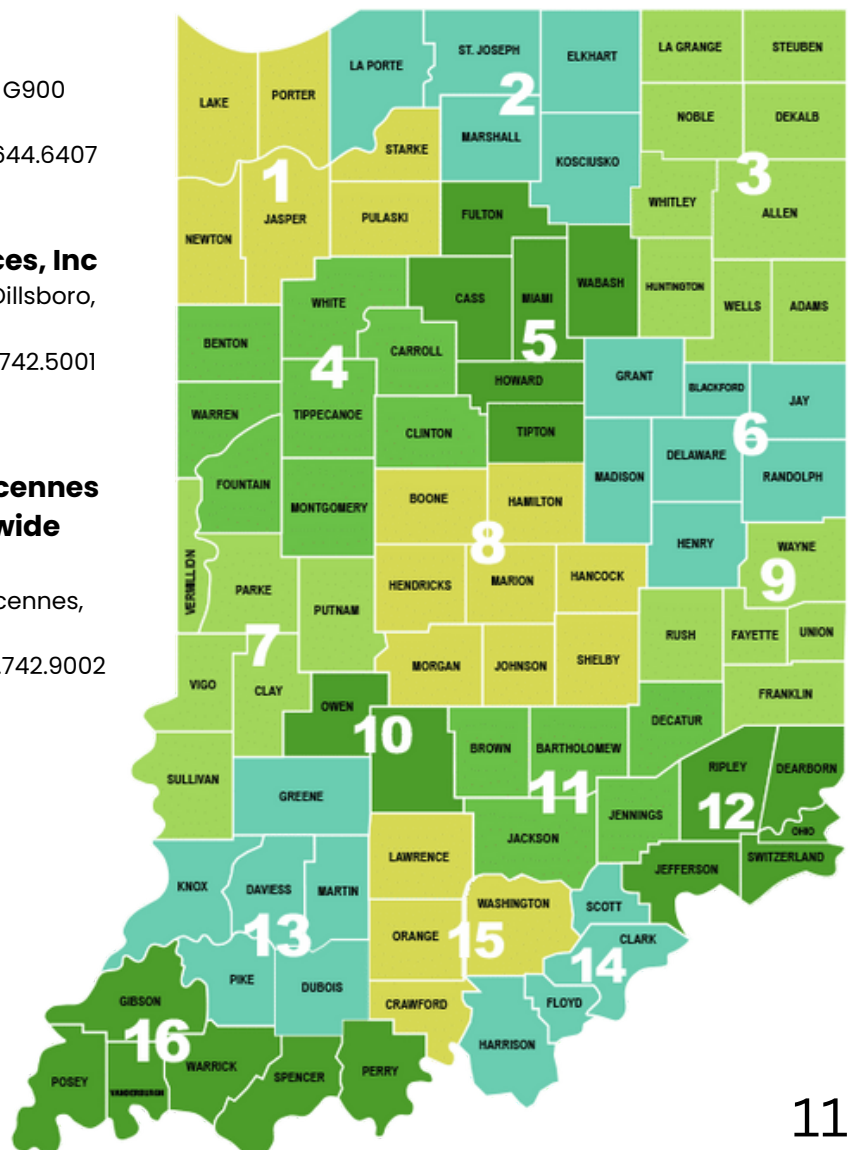
Hoosier Uplands / Area 15 Agency on Aging and Disability Services

521 West Main Street Mitchell,
IN 47446
812.849.4457 OR 800.333.2451

AREA 16

SWIRCA & More

16 W. Virginia Street
Evansville, IN 47737-3938
812.464.7800 OR 800.253.2188



District 1

Counties: Jasper, Lake, Newton, Porter, Pulaski & Starke

Address: 110 W. Ridge Road
Gary, IN 46408-2709

Phone: 219-981-5313

Toll Free: 877-218-3053

District 2

Counties: Cass, Elkhart, Fulton, Howard, Kosciusko, La Porte, Marshall, Miami, Saint Joseph, Tipton & Wabash

Address: 401 E. Colfax Avenue, Suite 270 South Bend, IN 46617-2737

Phone: 574-232-1412

Toll Free: 877-218-3059

District 3

Counties: Adams, Allen, DeKalb, Huntington, LaGrange, Noble, Steuben, Wells & Whitley

Address: 201 E. Rudisill Blvd., Suite 300 Fort Wayne, IN 46806-1756

Phone: 260-423-2571

Toll Free: 877-218-3061

District 4

Counties: Benton, Carroll, Clay, Clinton, Fountain, Monroe, Montgomery, Owen, Parke, Putman, Sullivan, Tippecanoe, Vermillion, Vigo, Warren & White

Address: 30 N. 8th Street, P.O. Box 10217 Terre Haute, IN 47801-0217

Phone: 812-232-3603

Toll Free: 877-218-3096

District 5

Counties: Boone, Hamilton, Hancock, Hendricks, Johnson, Marion, Morgan & Shelby

Address: 2620 Kessler Blvd. E. Dr., Suite 105 Indianapolis, IN 46220-2890

Phone: 317-205-0101

Toll Free: 877-218-3530

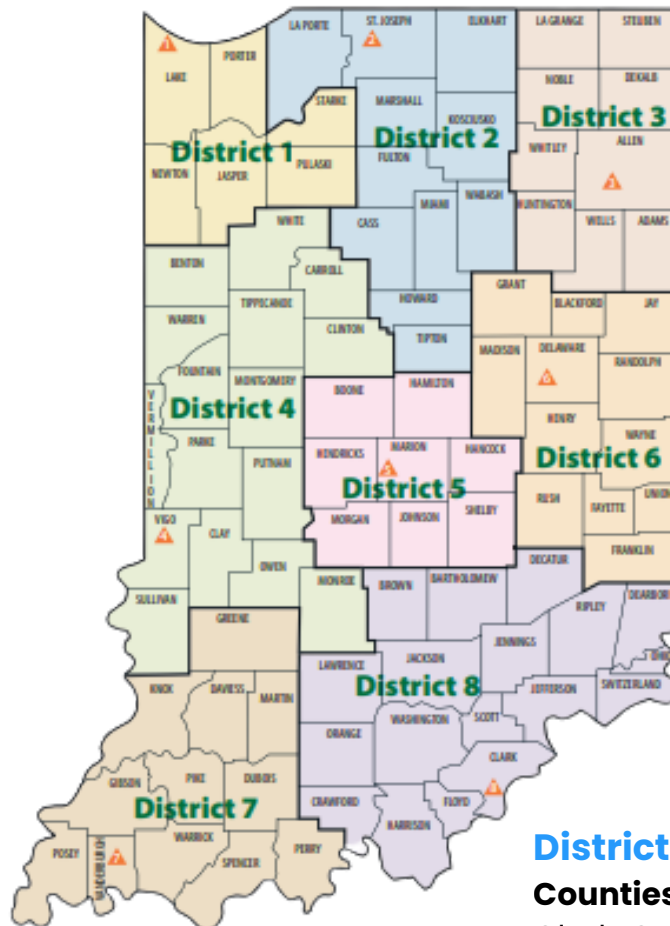
District 6

Counties: Blackford, Delaware, Fayette, Franklin, Grant, Henry, Jay, Madison, Randolph, Rush, Union & Wayne

Address: 201 E. Charles Street, Suite 130 Muncie, IN 47305-2434

Phone: 765-288-6516

Toll Free: 877-218-3531



District 8

Counties: Bartholomew, Brown, Clark, Crawford, Dearborn, Decatur, Floyd, Harrison, Jackson, Jefferson, Jennings, Lawrence, Ohio, Orange, Ripley, Scott, Switzerland & Washington

Address: 1452 Vaxter Avenue
Clarksville, IN 47129-7721

Phone: 812-283-1040

Toll Free: 877-218-3529

District 7

Counties: Daviess, Dubois, Gibson, Greene, Knox, Martin, Perry, Pike, Posey, Spencer, Vanderburgh & Warrick

Address: 700 E. Walnut St
Evansville, IN 47713-2561

Phone: 812-423-8449

Toll Free: 877-218-3528



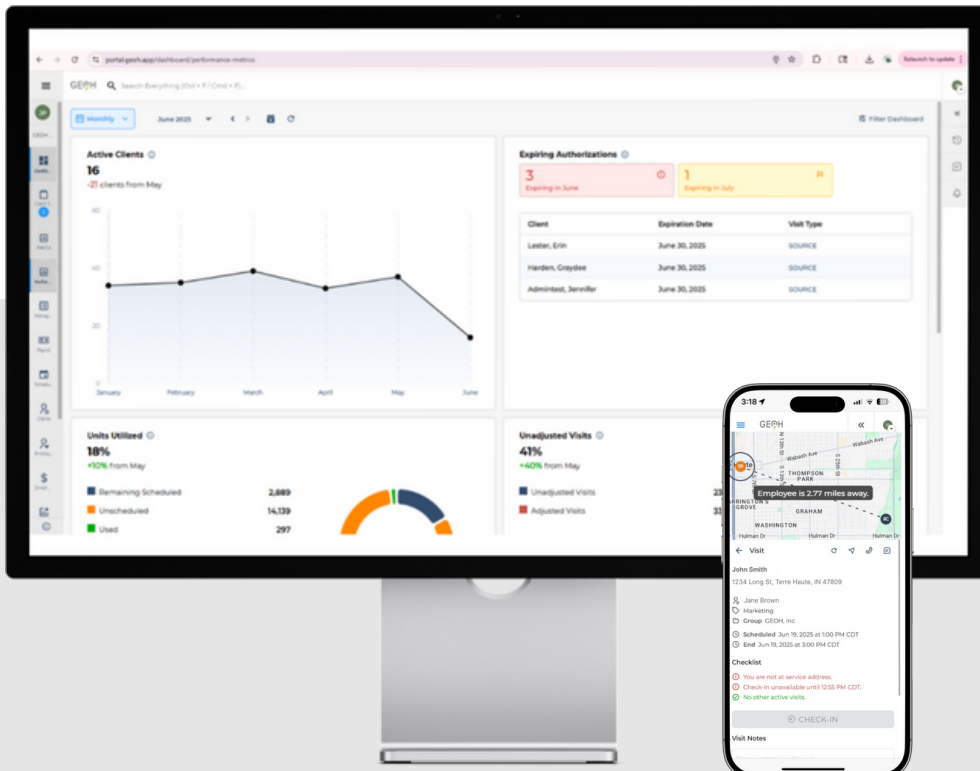
THANKS FOR READING!

We hope you found this guide helpful!

If you ever require assistance, remember GEOH is here to help!

We believe that great things are in store for your agency!

Call 317-455-3218 or [book a meeting here!](#)



 (317) 455-3218

 sales@gogeoh.com

 [goh.app](#)