

GEORGIA HOME CARE RESOURCES

ALL THE NAMES, PHONE NUMBERS, EMAILS, AND WEBSITES YOU NEED TO RUN YOUR AGENCY!

 (317) 455-3218

 <https://geoh.app>



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Introduction

Keeping up with changes in the home care industry is crucial for compliance, quality of care, and financial stability.

Regulations, Medicaid policies, and reimbursement rates frequently change, and missing an update can lead to billing denials, audit findings, or even loss of licensure.

Staying informed allows agencies to adapt their operations quickly, train staff appropriately, and align services with current state and federal requirements.

Beyond compliance, staying current helps agencies remain competitive by offering new services, implementing best practices, and participating in emerging programs or waivers that can expand business opportunities.

This guide provides a list of trusted resources to help Georgia home care agencies stay informed. It includes key websites, associations, and communities where you can find updates, training, and support to make compliance, growth, and quality care easy.



State Resources

These are your baseline, authoritative sources for licensing, compliance, Medicaid, policy, etc.

► Georgia's Department of Community Health - Home & Community Based Services (HCBS)

- Helps older adults and people with disabilities get support at home instead of in a facility.
- Covers services that help with daily living and community support needs.

[HCBS Website](#)

► Georgia's Department of Community Health (DCH)

- Oversees state health programs like Medicaid, PeachCare for Kids, and the State Health Benefit Plan.
- Works to improve access to affordable, quality health care, especially for rural and underserved areas.

[DCH Website](#)



State Resources

These are your baseline, authoritative sources for licensing, compliance, Medicaid, policy, etc.

► Georgia's Department of Behavioral Health and Developmental Disabilities

- Runs state hospitals and provides community services for people with mental health needs, substance use disorders, and developmental disabilities.
- Serves as Georgia's safety net, mainly helping uninsured or low-resource individuals who have few other options.

[DBHDD Website](#)

► Georgia Medicaid Management Information System (GAMMIS)

- A web portal for providers and members that gives access to claims, eligibility, enrollment, fee schedules, manuals, and provider notices.
- Allows real-time claim processing, eligibility verification, and self-service tools to help providers manage Medicaid and waiver program tasks.

[GAMMIS Website](#)



Associations, Advocacy, & Accreditation Bodies

These connect you to peers, advocacy tools, training, standards, etc.

■ Georgia Association of Community Care Providers (GACCP)

GACCP represents health care providers in Georgia's Medicaid Waiver Programs (ICWP, CCSP/SOURCE, NOW, COMP). It offers networking, education, member benefits, and advocacy with state leaders.

[GACCP Website](#)

■ National Alliance for Care at Home

National standards, advocacy, benchmarking, model policies

[Alliance Websites](#)

■ Accreditation Bodies

Accreditation, standards of care, surveys, credibility with payers (CHAP & ACHC)



Email Alerts, Newsletters, & Official Notices

Make sure your agency stays ahead of the curve by getting updates delivered:

- ▶ Subscribe to the DBHDD provider alerts and newsletters by going to the DBHDD website, scroll down to the section “Find Georgia DBHDD Services,” and clicking on “subscribe to our newsletter”.
- ▶ Sign up for Georgia home care association newsletters or national association newsletters
- ▶ Sign up for GEOH’s newsletter for home care updates and free resources for your agency

Sign Up Here!





Peer Networking & Social Media Groups

These let you hear what's happening in the field: challenges, interpretations, staffing tips, etc. They are also a great way to network and make connections in the industry

Home Care & Billing Questions Georgia

[Join the Group](#)

Georgia Home Care Start-Up

[Join the Group](#)

Personal Care Homes, Networking, And Assistance In Georgia

[Join the Group](#)

Georgia Families With Disabilities Resource Center

[Join the Group](#)

You can also create an account on a networking website like [LinkedIn](#) or [Alignable](#) to connect with people in your industry! These websites help you build connections and stay up to date on industry news



Helpful Contacts

Know Who to Contact

GEOH Support

support@geoh.app
(317) 434-1550

Georgia EVV Call Center

GAEVVSsupport@Coduent.com
(833) 701-0012

GAMMIS

Providers: 1-800-766-4456

Members: 1-866-211-0950

Gainwell

Contact Form



GEORGIA'S DBHDD OFFICES



[CLICK HERE TO FIND YOUR DBHDD OFFICE](#) OR CALL (404) 657-2136

REGION 1

1230 Bald Ridge Marina Rd,
Suite 800
Cumming, GA, 30041
(678) 947-2818

REGION 2

3405 Mike Padgett Hwy, Building 3
Augusta, GA, 30906
(706) 792-7733

REGION 3

3073 Panthersville Rd,
Building 10
Decatur, GA, 30034
(404) 244-5050

REGION 4

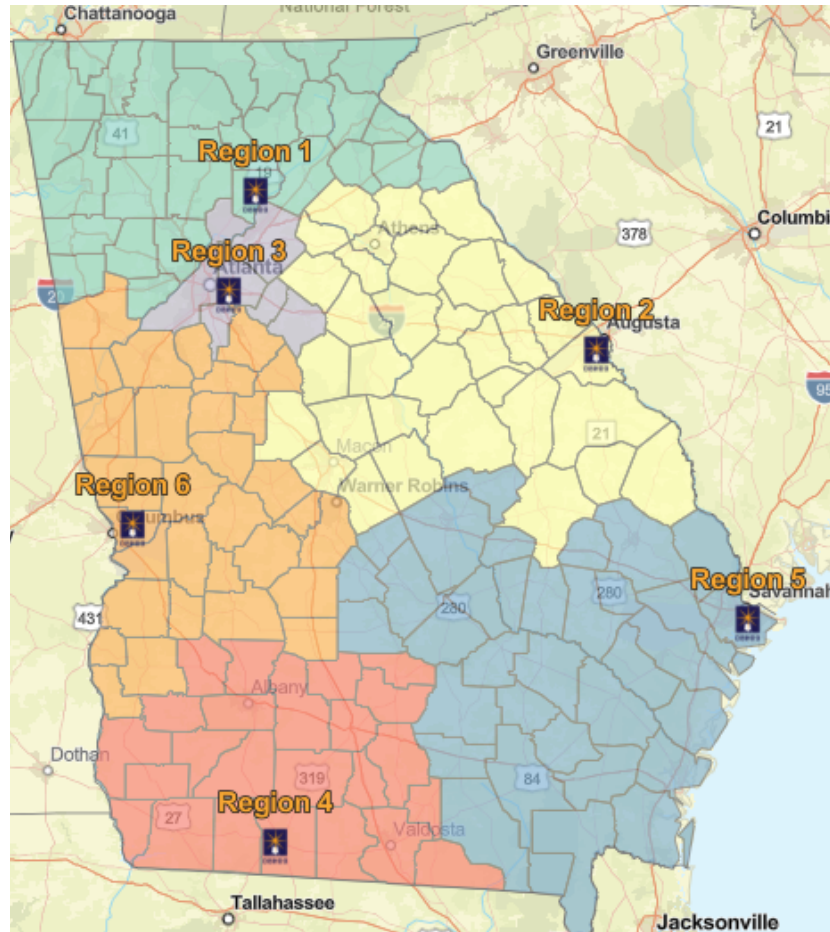
3073 Panthersville Rd, Building 10
Decatur, GA, 30034
(404) 244-5050

REGION 5

1915 Eisenhower Dr,
Building 7
Savannah, GA, 31406
(912) 303-1649

REGION 6

3000 Schatulga Rd,
Building 4
Columbus, GA, 31907
(706) 565-7835



GEORGIA'S AAA OFFICES



[CLICK HERE TO FIND YOUR AAA OFFICE](#) OR CALL (866) 552-4464

ATLANTA REGION

229 Peachtree Street, NE
Suite 100
Atlanta, GA 30303
(866) 552-4464
(404) 463-333

COASTAL GEORGIA

1181 Coastal Dr., SW
Darien, GA 31305
(800) 580-6860

CENTRAL SAVANNAH RIVER

3626 Walton Way Extension, Suite 300
Augusta, GA 30909
(888) 922-4464

HEART OF GEORGIA

331 West Parker St.
Baxley, GA 31513
(888) 367-9913
(912) 367-3648
livingston@hogarc.org

GEORGIA MOUNTAINS

4080 Mundy Mill Rd.
Oakwood, GA 30566
(855) 266-2483

MIDDLE GEORGIA

3661 Eisenhower Parkway
Suite MB102
Macon, GA 31206
(888) 548-1456

NORTHEAST GEORGIA

305 Research Dr.
Athens, GA 30610
(888) 808-8020

NORTHWEST GEORGIA

1 Jackson Hill Dr.
Rome, GA 30161
(800) 759-2963

RIVER VALLEY

710 Front Ave, Suite A
Columbus, GA 31901
(800) 615-4379

SOUTHERN GEORGIA

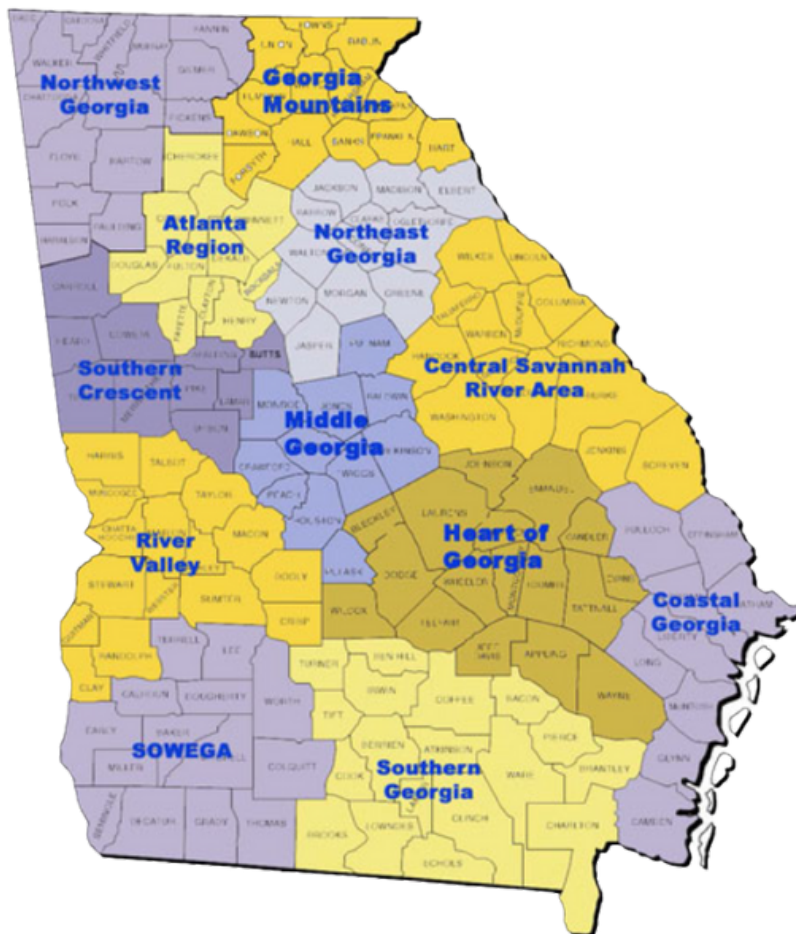
1725 South Georgia Pkwy, West
Waycross, GA 31503
(888) 732-4464
(912) 285-6097

SOWEGA

335 W. Society Ave.
Albany, GA 31701
(800) 282-6612

SOUTHERN CRESCENT (THREE RIVERS)

13273 Hwy. 34 East
Franklin, GA 30217
(866) 854-5652



GEORGIA'S AGING & DISABILITIES RESOURCE CONNECTION



ATLANTA REGION

GEORGIA MOUNTAINS

NORTHWEST GEORGIA

Linda Blackwell

linda.blackwell@dbhdd.ga.gov

(404) 617-1303

CENTRAL SAVANNAH RIVER

MIDDLE OF GEORGIA

NORTHEAST GEORGIA

Lee Walker

Lee.Walker@dbhdd.ga.gov

(706) 564-8178

HEART OF GEORGIA

COASTAL GEORGIA

SOUTHERN GEORGIA

Victoria Windsor Foisy, CRS-A/D

Victoria.Foisy@dbhdd.ga.gov

912-210-4379

RIVER VALLEY

SOWEGA

SOUTHERN CRESCENT (THREE RIVERS)

Natalie Prater

Natalie.Prater@dbhdd.ga.gov

(706) 392-1441

Statewide:

Brain Injury

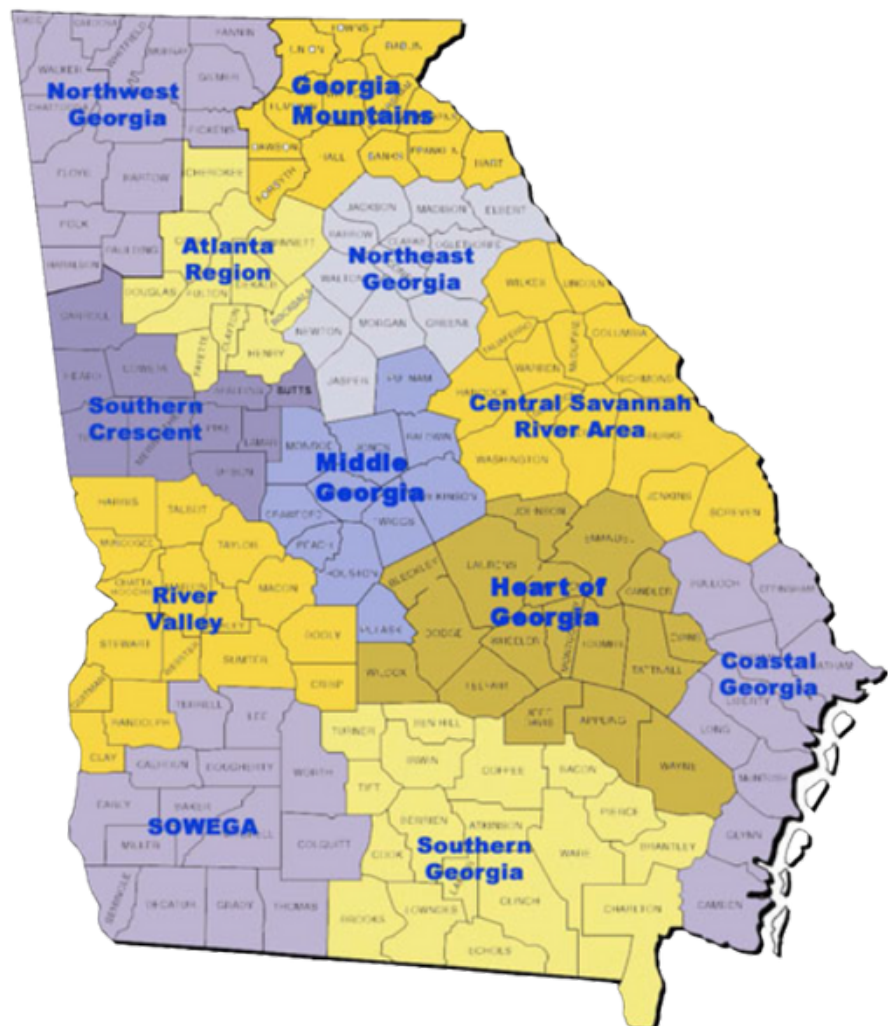
Association of Georgia (BIAG)

Phone: (404) 712-5504

Aging and Disability Resource Center Specialist

Pamela Hurst

pamela.hurst@dhs.ga.gov





 (317) 455-3218

 sales@gogeoh.com

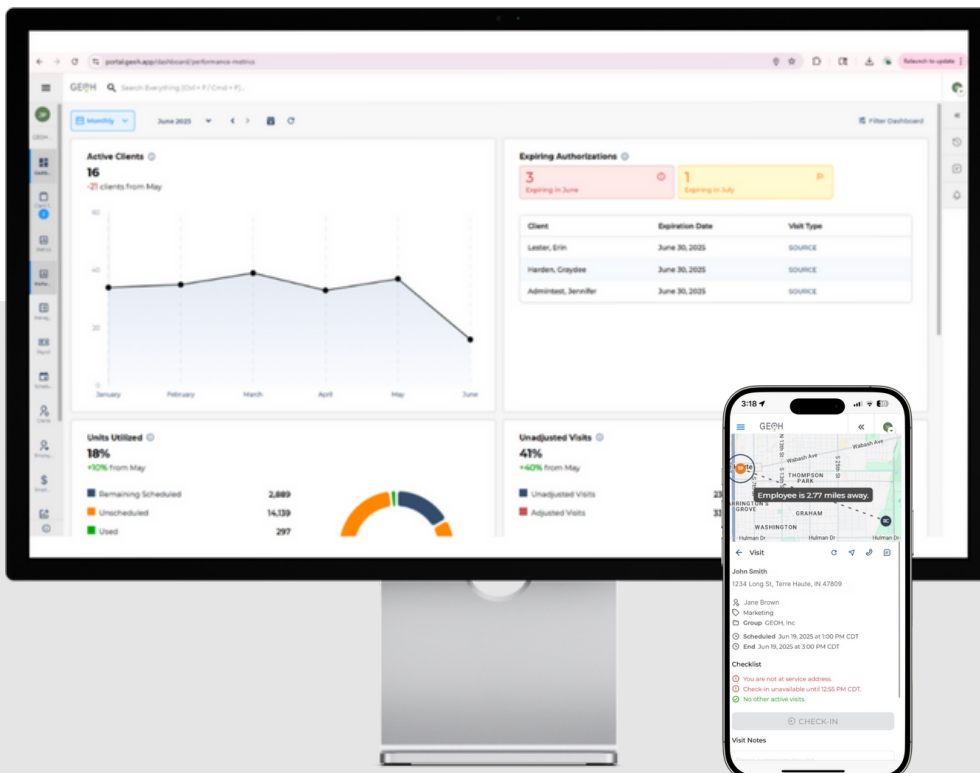
THANKS FOR READING!

We hope you found this guide helpful!

If you ever require assistance, remember GEOH is here to help!

We believe that great things are in store for your agency!

Call 317-455-3218 or [book a meeting here!](#)



 (317) 455-3218

 sales@gogeoh.com

 [goh.app](#)